

IKEA memanggil balik lampu siling CALYPSO dengan cop tarikh 1625 -1744 atas sebab risiko terendak lampu terjatuh



Lampu siling CALYPSO

IKEA menggesa semua pelanggan yang membeli lampu siling CALYPSO selepas 1 Ogos 2016 mengesahkan cop tarikh pada produk tersebut. IKEA memanggil balik lampu siling yang dikilangkan antara dan termasuk tarikh-tarikh ini: (ttmm) 1625 hingga 1744.

IKEA telah menerima laporan pelanggan tentang terendak lampu terjatuh dan bagi meminimumkan risiko terhadap pelanggan kami, IKEA memanggil balik lampu siling CALYPSO yang dikilangkan antara dan termasuk cop tarikh-tarikh ini: (ttmm) 1625 hingga 1744. Walau bagaimanapun tidak ada insiden seumpamanya dilaporkan di Malaysia.

IKEA menggesa semua pelanggan yang memiliki lampu siling yang dikilangkan dengan cop tarikh berkenaan memulangkan produk ke gedung IKEA untuk bayaran balik sepenuhnya. Bukti pembelian/resit tidak diperlukan.

IKEA menangani isu keselamatan produk secara amat serius. Semua produk kami telah diuji dan mematuhi standard dan perundangan yang ditetapkan. Namun begitu kami telah menerima laporan bahawa terendak lampu CALYPSO telah jatuh. Bagi melindungi pelanggan dan mengelakkan insiden daripada berlaku lagi, kami memanggil balik lampu siling CALYPSO yang dikilangkan dengan cop tarikh berkenaan untuk bayaran balik sepenuhnya.

IKEA memohon maaf atas segala kesulitan dan berterima kasih kepada pelanggan atas kesabaran mereka. Untuk maklumat selanjutnya, sila ke kaunter Penukaran & Pemulangan atau hubungi Pusat Hubungan Pelanggan IKEA di 03-7952 7575.

IKEA recalls CALYPSO ceiling lamp within date stamps 1625 -1744 due to the risk of falling shades

IKEA urges all customers that purchased CALYPSO ceiling lamps after 1st of August 2016 to double check the date stamp on the product. IKEA is recalling CALYPSO ceiling lamps manufactured between and including these date stamps: (yyww) 1625 to 1744.

IKEA has received customer reports of glass shades falling and to minimise the risk to our customers IKEA is recalling CALYPSO ceiling lamps manufactured between and including these date stamps: (yyww) 1625 to 1744. No known incidents have been reported in Malaysia.

IKEA urges all customers that own a CALYPSO ceiling lamp produced within the affected date stamps to return the product to the IKEA stores for a full refund. Proof of purchase/receipt is not required.

IKEA takes product safety very seriously. All our products are tested and comply with applicable standards and legislation. In spite of this we have received reports that CALYPSO glass shades have fallen. In order to safeguard customers and avoid further incidents we are recalling the CALYPSO ceiling lamps manufactured with the affected date stamps for a full refund.

IKEA apologise for any inconvenience and want to thank all customers for their understanding. For more information, please proceed to Exchanges & Returns counter or contact IKEA Customer Contact Centre at 03-7952 7575.

Tanggal secara selamat seperti ini:
Dismantle safely like this:



Tarik keluar lengan boleh alih.
Carefully pull out the movable arm.



Tanggal terendak sambil anda terus memegang, menarik keluar lengan boleh alih.
Remove the lamp shade while you continue to hold the movable arm pulled out.

IKEA menggesa pelanggan untuk melihat rupa cop tarikh seperti ini:
Cop tarikh yang tepat berformat seperti ini: TTMM 1625 hingga 1744

The date stamp IKEA urges the customers to look for looks like this:
The exact date stamps are formatted like this: YYWW 1625 to 1744.

